

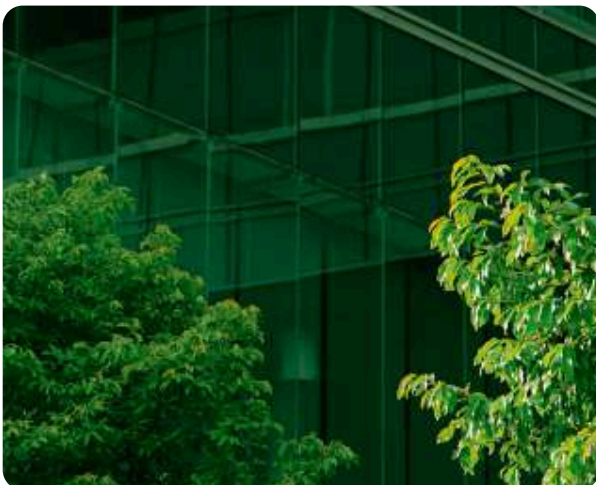


prosolia  
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# QUALITY POLICY





## Purpose

1

We establish commitments and guidelines to drive operational excellence in all our activities.

## Scope of application

2

This policy applies to all entities within the Prosolia Energy Group and their equivalent collaborations.

## Commitments and principles of action

3

We formalize our commitment to continuous improvement and proper management throughout the value chain.



4

## Responsibilities

The management oversees and ensures the implementation of this policy in all business operations.



5

## Dissemination and monitoring

This policy will be reviewed, modified, and disseminated within the organization and among stakeholders.



## REVISION CONTROL

Date of preparation	Date of approval	Version number	Approved by
12/15/2023	01/29/2024	Version 01	Executive Board





The Quality Policy aims to define and establish the company's commitments and guidelines to drive operational excellence in the development of our activities throughout the value chain.

Through this Policy, the organization demonstrates its commitment to the continuous improvement of our processes, products, and services to fully meet the needs and expectations of our customers and stakeholders, in alignment with the requirements of the ISO 9001 standard.



A header image for the "SCOPE OF APPLICATION" section. It features a blurred background of a modern office with large windows, overlaid with a digital interface showing various charts, graphs, and data points. The text "SCOPE OF APPLICATION" is prominently displayed in large, white, bold, sans-serif capital letters across the center.

# SCOPE OF APPLICATION

This Policy applies to all companies within the Prosolia Energy Group, as well as other equivalent joint collaboration structures where the company assumes operational control. Additionally, the organization will make every effort to ensure behavior aligned with this Policy among its stakeholders.



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# COMMITMENTS AND PRINCIPLES OF ACTION

Prosolia Energy is firmly committed to continuous improvement throughout the entire value chain.

This policy seeks to formalize the company's commitment by establishing guidelines that ensure proper management:





## **CUSTOMER FOCUS**

Our customers are at the center of all our activities, and we ensure we understand and meet their expectations.

## **REGULATORY COMPLIANCE**

Ensure compliance at all times with the applicable legal requirements in any geography where the company operates.

## **PROCESS QUALITY**

Maintain and continuously improve our internal processes to deliver reliable, high-quality products and services

## **EMPLOYEE DEVELOPMENT**

Foster the professional development of our team through continuous training and a work environment that encourages active participation and teamwork.

## **CONTINUOUS IMPROVEMENT**

Use a risk- and opportunity-based approach to continuously enhance the effectiveness of our quality management system through the establishment of strategic objectives.





The Management of Prosolia Energy is responsible for overseeing and ensuring the incorporation of this Policy's commitments into the company's business operations, as well as providing the necessary resources for its proper implementation.



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# DISSEMINATION AND MONITORING

The Management of Prosolia Energy approved this Policy on January 15, 2025.

This Policy will be reviewed and modified as necessary to ensure its adequacy. Additionally, it will be communicated within the organization and among stakeholders and will be published on the company's website.





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